



Terms and Conditions

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Please read the terms and conditions carefully. While using any current or future services offered by DTT Middle East or any of its affiliates, whether or not included in the website, you will abide by these Terms & conditions the guidelines and conditions applicable to such service or business.

“United Arab of Emirates is our country of domicile” and stipulate that the governing law is the local law.

Visa and Master Card will be accepted for payment

We will not trade with or provide any services to OFAC and sanctioned countries.

Customer using the website who are Minor /under the age of 18 shall not register as a User of the website and shall not transact on or use the website.

Cardholder must retain a copy of transaction records and Merchant policies and rules.

User is responsible for maintaining the confidentiality of his account.

Electronic Communication

When you visit www.alawsatinstitute.com or send e-mails to us, you are communicating with us electronically. By communicating with us, you consent to receive communication from us electronically.

We will communicate with you by e-mail or by posting notices on our website. You agree that all agreements, notices, disclosures, and other communications that we provide to you electronically satisfy any legal requirement that such communication be in writing.

Prices

All prices posted on this website are subject to change without notice. Prices prevailing at commencement of placing the order will apply. Posted prices do includes all taxes and charges. In case there are any additional charges or taxes the same will be mentioned on the website.

Payment

All payments must be received by us prior to delivering the service. We accept payment by credit card and debit card.

PAYMENT CONFIRMATION: Once the payment is made, the confirmation notice will be sent to the client via email within 24 hours of receipt of payment

CANCELLATION POLICY: Customer can cancel their order within 24 hours;

Shipping and Handling

Some courses include hard copy materials. If your chosen course includes hard copy materials, we will arrange for delivering the products to you. Delivery takes usually around 7 to 10 business days. We are not liable for any delays in the delivery.

Return of Products by you

As DTT Middle East is engaged in assessment, e-learning and certification, DTT Middle East may provide hard copy of some reading material for the courses chosen by the registered candidate.

In case of products that are damaged during transit, defective, etc. subject to the condition that we are informed about such discrepancies within 72 hours from the date of receipt of the product and provided that the products are returned in their original condition, DTT Middle East will revert with a new hard copy or if applicable a soft copy of the reading material.

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Your Account

Protection of Your Account: As discussed further in the website's privacy policy, by using this website, you agree that you are responsible for maintaining the confidentiality of your account and password and for restricting access to your computer, and agree to accept responsibility for all activities that occur under your account or password.

Reviews, Comments, Communications, and other content

Nature of content: Visitors to DTT Middle East may post reviews, comments and other content; and submit suggestions, ideas, comments, questions or other information, as long as the content is not illegal, obscene, threatening, defamatory, invasive of privacy, infringing of intellectual property rights to otherwise injuries to third party or objectionable and does not consist of or contains software virus, political campaigning, commercial solicitation, mass mailing or any form of spam.

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Risk of Loss

All items purchased from www.dttlearning.com are made pursuant to the shipment contract. This means that the risk of loss and title for such item passes on to you upon the products delivery.

Product Description

DTT Middle East and its affiliates attempt to be as accurate as possible. However, DTT Middle East makes no warranties that the product description and any other content of its site are accurate, complete, reliable, current or error free. The product offered by DTT Middle East itself is not as described and its sole remedy is to return in its unused condition.

Site Policies, Modification, and Severability

Please review our other policies. We reserve the right to make changes to our website, policies, and these Terms and Conditions at any time. If any of these conditions shall be deemed invalid, void, or for

General Terms

- Any dispute or claim arising out of or in connection with this website shall be governed and construed in accordance with the laws of UAE
- UAE is our country of domicile.
- Minors under the age of 18 shall be prohibited to register as a User of this website and are not allowed to transact or use the website.
- If you make a payment for our products or services on our website, the details you are asked to submit will be provided directly to our payment provider via a secured connection.
- The cardholder must retain a copy of transaction records and Merchant policies and rules.
- We accept payments online using Visa and MasterCard credit/debit card in AED (or any other agreed currency).

DTT Middle East will NOT deal or provide any services or products to any of OFAC (Office of Foreign Assets Control) sanctions countries in accordance with the law of UAE

- Multiple transactions may result in multiple postings to the cardholder's monthly statement.

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